

Timelines for Compliance with Accessibility Standards



Ontario Government

2018

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Information & Communications

- Internet websites and web content conforms with WCAG level AA, (excluding live captioning and audio description). Content published prior to 2012 available in an accessible format upon request



2020

Information & Communications

- Internet and intranet websites and web content conforms with WCAG level AA, (including live captioning and audio description). Content published prior to 2012 available in an accessible format upon request

2014

Information & Communications

- Accessible formats and communication supports
- All new documents and forms on internet websites conforms with WCAG 2.0 level A
- Production and deployment of new I + IT solutions developed in-house conforms to WCAG 2.0 level A where technically feasible

2013

General Requirements

- Training
- Accessible feedback processes

Information & Communications

- New internet websites and web content on those websites conforms with WCAG 2.0 level A

Employment

- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development, and redeployment

2012

General Requirements

- Emergency and public safety information
- Accessibility plans
- Policies and practices
- Kiosks

Employment

- Workplace emergency information

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

Broader Public Organizations 50+

2012

General Requirements

- Emergency and public safety information

Transportation

- Accessible boarding/ de-boarding
- Storage of assistive devices
- Companions
- Treatment of support persons
- Taxi registration on bumper
- Availability of accessible equipment and features
- Operator Responsibilities
- Emergency preparedness and response

Employment

- Workplace emergency information

2013

General Requirements

- Policies and practices
- Accessibility Plans
- Kiosks

Information & Communications

- Educational institutions - accessible materials and training
- Public libraries

Transportation

- Coordinated services between adjacent municipalities
- Service disruptions
- Visitor service
- Fare parity for conventional and specialized transportation (single tier)
- Alternative Accessible method of transportation
- Hours of service (within single tier)
- Service delays
- Ferries (signage, etc.)

2014

General Requirements

- Training
- Accessible feedback processes

Information & Communications

- All new internet websites and web content on those sites conforms with WCAG 2.0 level A

Employment

- Recruitment
- Employees returning to work
- Employees and accommodation
- Performance management, career development, and reemployment

Transportation

- Training
- Accessibility plans
- Trip restrictions
- Eligibility Application and Process (existing)
- Booking
- Proportion of accessible taxis

2015

Information & Communications

- Accessible formats and communication supports
- Educational libraries – print based resources
- Producers (publishers) - conversion ready educational textbooks

2017

Transportation

- Pre-boarding route or destination announcements (electronic)
- On-board announcements of stops and connections (electronic)
- Ferries (electronic messages)
- Fare parity for conventional and specialized transportation (multi tier)
- Hours of service (multi tier)
- Eligibility application and (new) process
- Categories of eligibility

2020

Information & Communications

- Educational libraries - multi-media/digital resources
- Producers (publishers) - conversion ready files of “other educational print materials”

2021

Information & Communications

- All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

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2025

Information & Communications

- Producers (publishers) - conversion ready files of “other print resources - not specifically developed for the education market”



Broader Public Organizations 1-49

NOTE
The Transportation Standard will mainly impact BPS 50+; however, should small transportation providers have transportation systems they are subject to Transportation requirements as scheduled for BPS 50+.
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2021

2014

- General Requirements**
- Policies and practices
 - Accessibility Plans
 - Kiosks

2016

- Information & Communications**
- Accessible formats and communication supports

- Information & Communications**
- All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

2015

- Information & Communications**
- All new internet websites and web content on those sites conforms with WCAG 2.0 level A

- General Requirements**
- Training
 - Accessible feedback processes

2020

- Information & Communications**
- Educational libraries - multi-media/digital resources
 - Producers (publishers) - conversion ready files of "other educational print materials"

2025

- Information & Communications**
- Producers (publishers) - conversion ready files of "other print resources - not specifically developed for the education market"

2012

** Aoda Customer Service Standard
January 1, 2012

- General Requirements**
- Emergency and public safety information
January 1, 2012

- Employment**
- Workplace emergency information
January 1, 2012

2013

- Information & Communications**
- Public libraries

- Employment**
- Employees and accommodation
 - Recruitment
 - Employees returning to work
 - Performance management, career development, and redeployment

- Information & Communications**
- Educational institutions - accessible materials and training
 - Educational libraries - print based resources
 - Producers (publishers) - conversion ready educational textbooks



Timelines for Compliance with Accessibility Standards



Private and Not-for Profit Organizations 50+

Note – all WCAG 2.0 requirements only apply to websites, web content and web-based applications that an organization can control either directly or through a contractual relationship, and where meeting the requirements are technically feasible

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|---|---|---|---|---|---|
| <p>2011</p> <p>Transportation</p> <ul style="list-style-type: none"> Equal fares and fees (taxis) July 1, 2011 | <p>2012</p> <p>Customer Service January 1, 2012</p> <p>General Requirements</p> <ul style="list-style-type: none"> Emergency and public safety information January 1, 2012 <p>Transportation</p> <ul style="list-style-type: none"> Taxi registration on bumper January 1, 2012 <p>Employment</p> <ul style="list-style-type: none"> Workplace emergency information January 1, 2012 | <p>2013</p> <p>Information & Communications</p> <ul style="list-style-type: none"> Educational institutions - accessible materials and training <p>2014</p> <p>General Requirements</p> <ul style="list-style-type: none"> Policies and practices Accessibility plans Kiosks <p>Information & Communications</p> <ul style="list-style-type: none"> All new internet websites and web content on those sites conforms with WCAG 2.0 level A <p>Transportation</p> <ul style="list-style-type: none"> Proportion of accessible taxis | <p>2015</p> <p>General Requirements</p> <ul style="list-style-type: none"> Training Accessible feedback processes <p>Information & Communications</p> <ul style="list-style-type: none"> Producers (publishers) - conversion ready educational textbooks Educational libraries – print based resources | <p>2016</p> <p>Information & Communications</p> <ul style="list-style-type: none"> Alternate formats and communication supports <p>Employment</p> <ul style="list-style-type: none"> Employees and accommodation Recruitment Employees returning to work Performance management, career development, and redeployment <p>2020</p> <p>Information & Communications</p> <ul style="list-style-type: none"> Producers (publishers) - conversion-ready files of “other educational print materials” Educational libraries - multi-media/digital resources | <p>2021</p> <p>Information & Communications</p> <ul style="list-style-type: none"> All existing internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description) <p>2025</p> <p>Information & Communications</p> <ul style="list-style-type: none"> Producers (publishers) - conversion-ready files of “other print resources - not specifically developed for the education market” |
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Timelines for Compliance with Accessibility Standards



Private and Not-for Profit Organizations
1-49

→ **Non-reporting sector**

| | | | | |
|-------------|--|--|---|---|
| | | | | 2020 |
| | 2012 | 2014 | 2016 | 2017 |
| 2011 | <p>Customer Service January 1, 2012</p> <p>General Requirements</p> <ul style="list-style-type: none"> • Emergency and public safety information • January 1, 2012 <p>Transportation</p> <ul style="list-style-type: none"> • Taxi registration on bumper • January 1, 2012 <p>Employment</p> <ul style="list-style-type: none"> • Workplace emergency information • January 1, 2012 | <p>Transportation</p> <ul style="list-style-type: none"> • Proportion of accessible taxis <p>General Requirements</p> <ul style="list-style-type: none"> • Policies and practices (not written) • Kiosks <p>Information & Communications</p> <ul style="list-style-type: none"> • Producers (publishers) - conversion ready educational textbooks • Educational institutions - accessible materials and training • Educational libraries- print based resources | <p>General Requirements</p> <ul style="list-style-type: none"> • Training • Accessible feedback processes <p>Information & Communications</p> <ul style="list-style-type: none"> • Accessible formats and communication supports <p>Employment</p> <ul style="list-style-type: none"> • Recruitment • Employees and accommodation • Performance management, career development, and redeployment | <p>↓</p> <p>2025</p> |
| | | | | <p>Information & Communications</p> <ul style="list-style-type: none"> • Producers (publishers) - conversion-ready files of “other educational” print materials • Educational libraries - multimedia/digital resources <p>Information & Communications</p> <ul style="list-style-type: none"> • Producers (publishers) - conversion-ready files of “other print resources - not specifically developed for the education market” |