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### Conflict Management Tool Kit

This Conflict Management Tool Kit includes:

- Guide Book
- Step by Step Checklists
- Sample Policies for Conflict Management in the Workplace (in word format)
- Sample Procedures and Forms (in Word format)
- Case Studies and Scenarios to incorporate into your training.
- Customizable Training Material for employees and supervisors
- 2 hours of phone support
- Reduced price for in-house customized training by Beyond Rewards Corporate Trainers

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- Please send \_\_\_\_\_ Conflict Management Tool Kit package(s) - \$425.00 each + shipping/delivery \$20.00 + tax = **\$502.85 (Shipping is extra outside of Guelph)**
- Please send \_\_\_\_\_ Conflict Management Tool Kit package(s) - \$425.00 each + tax = **\$480.25 (includes local delivery only)**

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